

Key Elements of Observing Practice DVD

Frequently Asked Questions

How do I play the DVD on a PC?

Insert the DVD into your computer's DVD-ROM drive. Your PC should prompt you with a dialog box to select the media player application you wish to use. Your media player should automatically display the DVD main menu. To access the videos from the DVD-ROM menu, click on the portion of the video you want to view from the main menu.

How do I play the DVD on a Mac?

Insert the DVD into your computer's DVD-ROM drive. An icon of the DVD should appear on your desktop. Open the media player application you wish to use. The media player should automatically display the DVD main menu. To access the videos from the DVD-ROM menu, click on the portion of the video you want to view from the main menu.

How do I play the DVD on a DVD player?

Insert the DVD into your DVD player. The player should automatically display the DVD main menu. To access the videos from the DVD-ROM menu, click on the portion of the video you want to view from the main menu.

What should I do if my DVD does not play?

If the DVD movie does not play on your DVD player, it could be due to dirt or smudges on the disk. Clean the DVD with a nice lint-free cloth, and then inspect for scratches and surface build-up. If cleaning does not work, check if the drive can read other CDs or DVDs. Test using a brand new factory-sealed DVD. If it still does not work, that means the problem is not the disk but the DVD drive could be broken and may need replacing.

How do I eject the DVD on a PC?

From the Desktop, double click on “My Computer.” In the My Computer window, you will see the DVD listed in the D: drive under “Devices with Removable Storage.” Right click on the DVD and select “eject” from the pop-up menu.

How do I eject the DVD on a Mac?

Drag the DVD icon on your desktop toward the Trash bin. Once the icon gets near the Trash bin, the Trash will transform into an arrow that says “Eject.” Unclick on the arrow and the DVD will eject. You can also press the Media eject key on the top right corner of the keyboard.

How do I print out the downloadables?

PDF versions of the meeting handouts are accessible on the DVD for use on your computer. You will need Adobe Acrobat Reader to view or print them. Adobe Acrobat Reader is free and can be downloaded from <http://www.adobe.com>.

The downloadables are accessible from the root directory of the disk, which can be opened and read only when inserted into a computer with a DVD-ROM drive—not a standard DVD player. Because the default settings for any computer with a DVD-ROM drive will be to “autostart” playing the video portion, quit out of the video player, or minimize it, to access the data folders on the root directory (“My Computer” on a PC or “Devices” on a Mac).

You may copy the folder “Downloadable Handouts” from the root directory of the disk to your computer’s hard drive. You may also open the folder on the disk and double click on the desired handout to open it for viewing and printing. Similarly, you may access the “Vivid Images” folder in this directory. The images are jpeg files and may be opened with any image viewer.

If you have an additional question that is not answered here, please email it to hepg@harvard.edu.